



HOUSE RULES

1. A COVID-19 test, antigen or PCR, done 48 hours prior to check-in is mandatory. Guests that test positive for COVID-19 will not be allowed.
2. Check-in time will be 2:00 PM on the arrival date and check out time will be 12:00 PM on departure date.
3. Our staff would be happy to purchase any additional items that guests may need from the market.
4. Our fully functional kitchen can be used by guests anytime during their stay.
6. Loud music is not allowed after 10:00 PM.
7. Smoking is prohibited inside the villa. We recommend you smoke outdoors/ around the pool area. While smoking, kindly use the ashtray to dispose of cigarette buds, and take all necessary precautions to prevent a fire.
8. Guests are responsible for their personal belongings and valuables. We request you to comply with the rules and regulations to make your stay in our villa comfortable.
9. Guests who are not checked-in or registered as guests of Villa Hanna Dior are not allowed to sleep or stay overnight in the villa.



Cancellation policy

1. Cancellation requests made more than 60 days prior to the check-in date: 80% of the booking amount will be refunded.
2. Cancellation requests made between 60-30 days prior to the check-in date: 50% of the booking amount will be refunded.
3. Cancellation requests made within 15 days of the check-in date: No refund will be provided.

Refunds will be provided only for bookings where the complete amount has been paid. If a partial payment has been made, no refund will be provided. In case of any country lockdown then no refund will be made, only credit will be given for the next 150 days.